

## The Children's Connection and Health Education

### Program Description:

SeaCare's Children's Connection provides home visiting and support services to families with children. Families are assisted in accessing healthcare and promoting growth and development in their children. Health Education includes home and office visits complimenting and expanding the learning begun with the child's physician. Additionally, staff **enrolls eligible children and pregnant women into the NH Healthy Kids program** and teaches families about preventative health care.

### Services Provided:

- Benefits and Care Coordination
  - Assign to a primary care physician.
  - Home or office-based Care Coordination services (up to 8 visits).
  - Assess family needs.
  - Work with parents to develop a Care Plan (which is forwarded to the PCP to ensure continuity of care).
  - Linkage and referrals to helpful community resources.
  - Screen eligibility for all SeaCare programs.
  - NH Healthy Kids Application Assistance
    - Intense follow-through to complete NH Healthy Kids enrollments.
    - Assistance in obtaining necessary documentation for enrollment (i.e. birth certificates, employer income verification and immunization records).
    - Advocate for families with unusual circumstances who are eligible for NH Healthy Kids.
    - Submit application form to NH Healthy Kids.
    - Follow-up to assure that families received services, including NH Healthy Kids.
    - Can determine presumptive eligibility when a client is being denied health care.

### Health Education and Family Support:

- Asthma Management
- Stress Management
- School and group-based programs
- Parenting Support and Education:
  - Child Development
  - Child Safety
  - Positive Discipline & Behavior Modification
  - Promote physical activity
  - Teaching Morals & Ethics
  - Understanding ADHD

### Who Qualifies:

- Families with children living in the primary service area or cared for by participating physicians.

Visit our website at [www.SeaCareHealthServices.org](http://www.SeaCareHealthServices.org) to learn more!

Help us "go green", email [emaillist@seacarehealthservices.org](mailto:emaillist@seacarehealthservices.org) to receive our e-newsletter.



# The NET Works



An annual publication for SeaCare's volunteer provider network, funding partners and collaborating organizations.

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## Welcome to The NET Works!

Welcome to the third edition of SeaCare's annual publication. *The NET Works* is designed to be a resource for SeaCare's volunteer provider network, funding partners and collaborating organizations. Please e-mail [info@seacarehealthservices.org](mailto:info@seacarehealthservices.org) for comments and suggestions.

## 2010 Current Services

SeaCare Health Services is a New Hampshire based non-profit organization providing access to health care and care coordination for uninsured adults, prescription assistance for low-income families and home visiting/health coordination services for uninsured children. SeaCare began in 1992 as the result of an effort by local physicians and human service providers to increase access to affordable health care for uninsured families living in the greater Seacoast area. With funding provided by the Robert Wood Johnson Foundation, SeaCare created a coordinated system to screen and refer uninsured individuals through a pro bono volunteer provider network.

Today, over 400 private health professionals volunteer with SeaCare and donate their time and services in order to provide care to the uninsured and underinsured. They include: primary and specialty physicians, nurse practitioners, lab services, mental health therapists, chiropractors and holistic providers that deliver health services at greatly reduced rates. Together, they have cared for thousands of uninsured adults and children, bringing the total amount of donated health care products and services to over \$19,000,000.

SeaCare continually reaches out to the community to locate individuals and families eligible for services. The agency works closely with other organizations and groups to assure that all residents can share in the excellent health care resources available in the Seacoast.

### Participants may qualify for one or more programs:

#### Access to Health Care and Care Coordination

#### NH Medication Bridge Program

#### Children's Connection & Health Education

SeaCare Health Services, 11 Downing Court, Exeter, NH 03833

Tel: 603-772-8119 Fax: 603-772-8120 [www.SeaCareHealthServices.org](http://www.SeaCareHealthServices.org)

## NH Medication Bridge Program

Over 11 Million Dollars in Medications Dispensed Since 2001

### Program Description:

The NH Medication Bridge Program is a private-public partnership of many organizations under the leadership of the Foundation for Healthy Communities. The goal of the program is to help eligible uninsured and underinsured patients of all ages to receive needed prescription medications from pharmaceutical companies' Patient Assistance Programs. The Medication Bridge Program at SeaCare is fully supported by Exeter Health Resources, who provides funding each year to cover the operating costs for this service.

### Services Provided:

- Benefit and Care Coordination
  - Assists individuals in applying to pharmaceutical companies for free or low-cost long-term medications.
  - Notification of when medication arrives at physicians office.
  - Renewal of medication.
  - Advocate with pharmaceutical companies when problems arise.
  - Works closely with patient and physician to assure the medication continues to come on a regular three-month cycle.
  - Accesses and advises participants when to enroll in federal program: "Low Income Subsidy" or "Extra Help Benefit".
  - Access to appropriate SeaCare programs.

### Who Qualifies:

- U.S. citizen.
- Have no outside medication assistance including Medicaid, VA, private insurance, etc.
- Monthly household income at or less than 200% of the Federal Poverty Level.
- Prescriptions must be for long-term medication.
- Must be a patient of a physician affiliated with Exeter Hospital.



See insert for a provider listing by specialty

## Access to Health Care and Care Coordination

Over 8 Million Dollars Donated Since 1992

### Program Description:

Provide access to health care for uninsured individuals and families who live in the seacoast area through a network of nearly 400 volunteers (see insert for full volunteer listing). Participants also receive Care Coordination services, which help them acquire the necessary skills to become managers of their own health. SeaCare participants experience increased overall well-being, employability, and improved quality of life because of the access to both preventive and ongoing care.

Participation is open to income-eligible residents of twenty-one towns in lower Rockingham County (primary service area) or to current patients of volunteering primary care physicians. In order to prevent duplication of services and to provide the maximum care possible to area residents, Lamprey Health Center patients do not participate in SeaCare.

Participants do not have private medical insurance (or are underinsured), are not eligible for Medicaid or Medicare and have incomes that are at 185% of Federal Poverty Guidelines or below. Currently, 185% represents approximately \$20,035/year for a household of one and \$26,954/year for a household of two.

### Services Provided:

- Assign Primary Care Physician; general PCP appointments for small fee (\$10-\$15).
- Specialist appointments and referrals to other health providers.
- No or low cost lab work.
- Benefit and Care Coordination
  - Development of Individual Care Plan.
  - Referrals to community resources.
  - Access to all SeaCare programs.
  - No cost mammograms and pap smears (Women's Wellness program Exeter Hospital).
  - Assistance with State and Federal Applications.
  - Exeter Hospital Financial Assistance Approval.
  - New Hampshire Health Access Network (NHHAN) Approval.

### Who Qualifies:

- Adults.
- Patients of participating physicians or residents living in primary service area.
- Income at or below 185% of Federal Poverty Level.
- Uninsured or underinsured, not eligible for Medicaid or Medicare.
- Exception: Children not eligible for Healthy Kids and are at 225% or below the poverty level.

Turn the page for the Children's Connection