

## Thank You to our 2008 Volunteer Health Care Professionals

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# 2008 Annual Report

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Care Coordinator  
**Stephanie Van Kleec**  
Care Coordinator

## From the Board President & Executive Director

Dear Friends,

SeaCare has recognized for several years that a well designed outcome study would help us tell our story, attract interest and be important to funders and supporters. Last year, with money from the New Hampshire Charitable Foundation, SeaCare began to design an evaluation study. Several people were interested in the design, what and how SeaCare would measure outcomes, what data would be collected and what would be the overall results. Local physicians, board members, hospital administrators, an epidemiologist from Dartmouth and a nurse consultant have helped and advised SeaCare along the way.

SeaCare will be working with Exeter Family Care to determine if SeaCare's model of care coordination improves people's ability to better their health by becoming active participants in their health care decisions rather than passive consumers. SeaCare has chosen to work with diabetic patients because they have so many challenges when trying to manage their chronic disease.

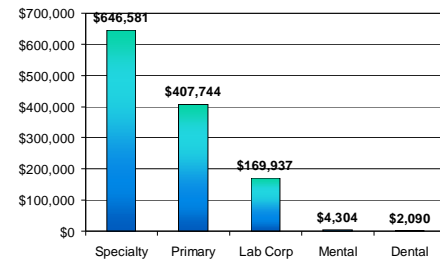
As this exciting work continues, the results will be shared with all of the people who make this organization thrive. Once again, we thank all of you for your work.

Sincerely,

**Karen McCloskey, Board President & Kathy Crompton, Executive Director**

## Volunteer Providers Donate Over \$1 Million

The economic situation turned difficult for many in 2008, but SeaCare's volunteer providers stepped up, as always, to help allay one big fear: not having a way to get needed health care. Last year, SeaCare's health care network served over 2,100 individuals and donated over \$1,230,000 in needed care. There's no doubt that this investment in preventive and early services meant savings on what would have been undetected and more advanced problems later on. The Board and staff at SeaCare Health Services salutes our 400 providers, their staffs and colleagues who are doing the right thing in hard times. We are thankful for their generosity and kindness.



Exeter Office: (603) 772-8119

Portsmouth Office: (603) 430-4910

Seabrook Office: (603) 474-3040

[www.SeaCareHealthServices.org](http://www.SeaCareHealthServices.org)

## How do I say thank you?

My name is Michael. I am a single father and I have been living with a serious heart condition since 1996. Over the years, I have endured numerous heart operations and procedures. Although I owned my own company, I could not find affordable health insurance to cover myself and my son. As a result, my medical bills rose into the thousands of dollars. There were many times when I cut my pills in half or went every other day on a prescription or went with no prescription at all. Eventually I had to close my business and sell our home in northern NH to pay for my medical bills.

My friend suggested that my son and I move to the seacoast where opportunities for work might be greater. However, my condition was getting worse and that made it difficult to find employment. Fortunately, I was able to find one doctor who would accept me as an uninsured patient. During one of my visits, she told me to get an ambulance and go to the hospital immediately. I was in congestive heart failure and I had no more money and no more resources. On the way out the door, a nurse gave me a brochure from SeaCare Health Services and SeaCare's Medication Bridge Program. I had no idea those two simple looking brochures would soon save my life. I had no idea my hopes for a future for my son and me had just been returned to us. I had no idea I would never have to carry the burdens of hopelessness and despair over my medical bills by myself again.

My life was not supposed to be this way. When I was twenty-seven years old, I was a vice president of a large bank just west of Boston. Six years later I became a Marketing Director for the fourth largest advertising agency in the U.S. I also won numerous awards for my creative work in marketing. However, my past successes had created a false pride in me that had almost prevented me from walking through SeaCare's doors to get what I really needed – HELP!

On my first visit to SeaCare I met with Kellie from the Medication Bridge office. Kellie is the best ambassador for dignity, kindness and efficiency. She asked me a few questions and filled out the forms that would provide me with a "family" of the finest health care providers. Kellie, and the rest of the Care Coordination Staff at SeaCare, gave me all the support I needed in order to get well. I often wonder how much further I could have made it without them by my side or if the nurse from my doctor's office had not handed me those brochures. My doctor has told me more than once that nobody thought I would survive another month. I would have died without SeaCare and Medication Bridge. How do I say thank you for that? SeaCare's services saved my life and I know they will continue to save many more.

### SeaCare's Program Facts

#### Donated Care

Specialty Care:	\$ 646,581
Primary Care:	\$ 407,744
Medical Labs:	\$ 169,937
Dental Care:	\$ 2,090
Mental Health:	\$ 4,304

Total Donated Services: \$1,230,656

#### Medical Access & Care Coordination

2,134 people served

679 new enrollments

\$1.2 million in donated services

#### Medication Bridge

491 people served

3,917 prescriptions processed

\$1.2 million in prescriptions processed

#### Children's Connection

253 new enrollments

308 home visits/194 office visits

208 phone contacts

95 Families Assisted with Healthy Kids Applications

## Events

### August 8, 2008 - Jason Young Memorial Golf Classic:

For the first time in 14 years, the tournament was called off early due to heavy rain. Despite the unfavorable weather, over 80 golfers turned out for this event to support SeaCare and the Young Family at Candia Woods Golf Links. Proceeds from the event benefited SeaCare and the Jason Young Memorial Scholarship Fund, which is awarded to a graduating senior from Portsmouth High School. Thank you to all players and sponsors for helping us raise over \$7,600.

### Sept. 7, 2008 - Three Notch Century - Team SeaCare:

Team SeaCare cyclists, made up of individuals and relay teams, pedaled their way through Franconia Notch, Crawford Notch and over the Kancamagus Highway. Although completing this ride was rewarding for each individual cyclist, the bigger reward was being able to raise money for SeaCare Health Services. The challenge of this ride, with all of its up's and down's, is symbolic of what life can be like without health insurance. The cyclists helped SeaCare raise over \$7,000.

SeaCare would like to thank all of the riders, sponsors, volunteers and the Northeast Passage Staff. This event was organized by Northeast Passage, a non-profit organization in Durham, that delivers disability-related health promotion and adapted sports programs throughout New England. SeaCare was pleased to be able to participate in Northeast Passage's event once again because it was a great opportunity to combine resources in order to raise more money for both organizations. **We're looking forward to the 2009 event on Sept. 12th!**

## 2008 Corporate & Community Support



### Corporate Donors

#### Major Contributor Exeter Hospital - \$381,470

#### \$10,000 or more

Bank of America Charitable Foundation  
Exeter Hospital  
New Hampshire Charitable Foundation -  
Piscataqua Region  
State of New Hampshire  
Town of Hampton  
United Way of the Greater Seacoast

#### \$5,000 to \$9,999

Community Block Development Grant -  
Town of Portsmouth  
Rite Aid Foundation  
Town of Exeter

#### \$2,000 to \$4,999

Agnes Lindsay Trust  
Blythe and Dan Brown Foundation  
of the New Hampshire  
Charitable Foundation  
Cogswell Benevolent Trust  
Madelaine von Weber Trust  
Town of Kingston  
Town of Kensington  
Town of Greenland  
Town of Plaistow  
Town of Rye  
Town of Newton  
Town of North Hampton  
Town of Seabrook

#### \$500 to \$1,999

The Bedford Fund of the NH Charitable  
Foundation  
The Button Factory  
Maynard and Joan Young  
Town of East Kingston  
Town of Hampton Falls  
Town of South Hampton  
Town of Atkinson  
Town of Stratham  
Town of Newfields

#### Up to \$499

Acadia Insurance  
Advanced Diagnostic Imaging, PLLC  
Core Pediatrics  
Desmarais, Ewing & Johnston, PLLC  
Dover Friends Meeting, Peace and Social  
Concerns Committee  
Dunes Motor Inn, Inc.  
Long Term Care Partners  
Ray's Seafood Restaurant  
Pety's Summertime Seafood and Bar  
Pediatric Associates of Hampton &  
Portsmouth  
Sanders and Karcher, CPA's  
Tate & Foss  
Town of New Castle

### Annual Campaign Donors

(Includes donors that contributed to the annual campaign and gave permission to publish their names)

Carol Alcott  
Alicia Angel  
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Bedford Fund of the New Hampshire  
Charitable Foundation  
Paul and Heidi Blais  
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Annette Zinck  
21 Anonymos Donors

And thank you to the hundreds of donors and participants that continue to support our fundraising events throughout the year!

### Special Thanks!

A special thank you to **LabCorp** for donating thousands of dollars in medical labs to participants of SeaCare.

SeaCare is also grateful for the more than 400 volunteer health care professionals, who donated their time and services, as well as their staffs' time, to care for our participants

Please refer to page 4 for a complete listing of our volunteer providers.

## 2008 Income (unaudited)

Corp. & Community	\$ 401,470
Grants	\$ 34,000
United Way	\$ 47,850
State of NH	\$ 34,800
Private Contributions	\$ 4,773
Medicaid	\$ 9,030
Town Funding	\$ 45,803
Special Events	\$ 29,111
Direct Mail	\$ 6,116
Investment Income/Other	\$ 8,038
<b>TOTAL INCOME</b>	<b>\$620,991</b>